Janette Root

From: Brandon Begin
Sent: Thursday, March 27, 2025 1:46 PM
To: Meghan Bachman
Subject: RE: Flock Training Follow up
Attachments: Flock Roster Upload 3-27-2025.xlsx

Meghan,

I have attached the excel sheet for the bulk upload.

Thanks,
Brandon

From: Meghan Bachman <meghan.bachman@flocksafety.com>
Sent: Tuesday, March 18, 2025 3:16 PM
To: Ryan Spangler <rspangler@oregonohio.org>; Brandon Begin <bbegin@oregonohio.org>
Subject: Flock Training Follow up

You don't often get email from meghan.bachman@flocksafety.com. Learn why this is important

Hello Team,

Thank you for meeting with me today to go over admin training. I am happy we were able to get your department up and running. I can't wait to hear about the success you will start having with the system.

As discussed, you can access this link for all training videos (admin and general user). You can use this link for general user-specific training videos; you can send that link out to your officers and investigators.

Both links above include the training webinar schedules, but I have also included them below. I suggest your users attend the webinar training and use the training videos as a backup.

Training Schedule

Monday (User Training)	Tuesday (Admin Training)	Wednesday (User Training)	Thursday (Admin Training)
11:00 AM EST / 8:00 AM PST (Registration Link)	12:00 PM EST / 9:00 AM PST (Registration Link)	3:00 PM EST / 12:00 PM PST (Registration Link)	3:00 PM EST / 12:00 PM PST (Registration Link)

Follow Up Items

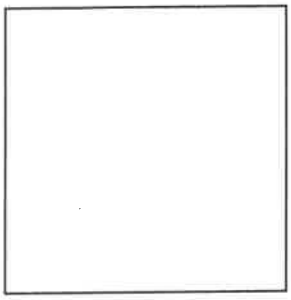
- I did confirm that Oregon City Schools does not have Flock cameras yet but our TSM team is speaking with them. I will let you know if they end up getting cameras.
- I updated your network roles. Since our meeting you went from 173 Networks to 806! That's what I like to see!

- I attached the Bulk Upload Template to this email. Fill out the name, work email, and role fields. Send it back to me and I will get the users' logins.
- I added Chief Begin as the Sharing Contact.

Please let me know if you have any questions.

Thank you,

--



Meghan Bachman

Customer Success Manager

(415) 579-0386 flocksafety.com

Book A Time: https://www.getclockwise.com/c/meghan-bachman-flocksafety-com/quick-meeting

Janette Root

From: Jill Henninger
Sent: Thursday, March 27, 2025 1:27 PM
To: Brandon Begin
Subject: Re: Flock Training Follow up
Attachments: 285 roster.xlsx

Brandon,
Please see the attached roster, as you requested.
Jill

From: Brandon Begin <bbegin@oregonohio.org>
Sent: Thursday, March 27, 2025 10:57 AM
To: Jill Henninger <jhenninger@oregonohio.org>
Subject: FW: Flock Training Follow up

Jill,

If you have time, could you please use the roster to complete the attached form? No huge hurry on this. Please do not include: Begin, Spangler, Depinet, Stelmaszak, Blazevich, as we all are in the system already.

- Please only add TITLE for the remaining sergeants, lieutenant, and detectives... it can remain blank for all of the others.
- Role will be 'officer' for everyone on this list, except for Denomy and Worden, who will need to be added and marked as 'investigator.'
- No need to put phone numbers in for anyone.

Once complete, save and then send back to me as an attachment.

Thanks!
Brandon

From: Meghan Bachman <meghan.bachman@flocksafety.com>
Sent: Tuesday, March 18, 2025 3:16 PM
To: Ryan Spangler <rspangler@oregonohio.org>; Brandon Begin <bbegin@oregonohio.org>
Subject: Flock Training Follow up

You don't often get email from meghan.bachman@flocksafety.com. Learn why this is important

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Follow Up Items

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Thank you,

--

Meghan Bachman
Customer Success Manager

(415) 579-0386 flocksafety.com

Book A Time: https://www.getclockwise.com/c/meghan-bachman-flocksafety-com/quick-meeting

Janette Root

From: Brandon Begin
Sent: Monday, August 18, 2025 10:01 AM
To: quinn.lyles@flocksafety.com
Subject: RE: Flock Safety | Admin Feature Update Webinar

Myron,

I am unavailable due to another meeting. I want to stay up to date on this, so is this something that I would be able to get a recording of the webinar afterwards?
Thanks,
Brandon

Brandon H. Begin
Chief of Police
Oregon Police Division

From: Myron Maret <myron.maret@flocksafety.com>
Sent: Thursday, August 14, 2025 6:54 PM
To: Brandon Begin <bbegin@oregonohio.org>
Subject: Flock Safety | Admin Feature Update Webinar

You don't often get email from myron.maret@flocksafety.com. Learn why this is important

Hello,

Please see below for an upcoming Admin user training webinar covering new features and best practices on 08/20/2025 at 1:00 PM EST.

In this Training Session, we'll walk through new enhancements designed to give you more control and visibility across your organization.

We'll cover:

1. How to update Custom Search Reasons and Custom Hot List Reasons, plus how to require Case Numbers for added accountability for your users.

2. The latest updates in the VMS tab, including the ability to see live events while viewing recorded footage, identify who else is viewing the same stream, and improvements to Guardian Mode.

3. A quick tour of improvements to Sharing Tools, Network Permissions, and the Users List to help streamline admin workflows.

Whether you're a system admin or power user, this session will help you stay ahead of the curve.

Register now to make the most of Flock's newest features! Registration link here.

Myron Maret
Flock Safety
Customer Success

myron.maret@flocksafety.com 404.631.6599
flocksafety.com

Click here to unsubscribe from this list or manage your preferences here.

Janette Root

From: Chris Colwell <chris.colwell@flocksafety.com>
Sent: Wednesday, August 20, 2025 3:08 PM
To: Ryan Spangler
Subject: Flock Safety | Understanding Sharing, Search, and Audits in the Flock LPR System

You don't often get email from chris.colwell@flocksafety.com. Learn why this is important

Hello,

We have recently been asked how data sharing works with Flock License Plate Readers (LPRs). We hope you find this information helpful.

Each LPR camera in your network captures vehicular evidence to help solve crime. That data belongs to you as the customer. As the system administrator, you have full control over whether and how your agency shares this information with others.

Time and again, data sharing has proven invaluable—helping agencies locate kidnapped children across state lines, find missing seniors, and solve cross-jurisdictional narcotics and burglary cases. To make this possible, the Flock platform provides flexible options for sharing:

1. **National sharing**
   - Opt into Flock's national sharing network. Access via the national lookup tool is limited—users can only see results if they perform a full plate search and a positive match exists within the network of participating, opt-in agencies. This ensures data privacy while enabling broader collaboration when needed.
2. **Share with agencies in specific states only**
   - Share with agencies with similar laws (for example, regarding immigration enforcement and data)
3. **Share within your state only or within a certain distance**
   - You can share information with communities within a specified mile radius, with the entire state, or a combination of both—for example, sharing with cities within 150 miles of Kansas City (which would include cities in Missouri and neighboring states) and / or all communities statewide simultaneously.
4. **Share 1:1**
   - Share only with specific agencies you have selected
5. **Don't share at all**

In some states, sharing is automatically restricted as required by law, and searches with search terms that indicate a purpose prohibited by law have been disabled in our product. For example, in Virginia, out-of-state sharing is disabled and in Illinois, accessing data for certain purposes is not allowed.

However, you are responsible for knowing your agency's laws and policies, and ensuring that you and your agency's users are using the Flock system in compliance with these rules.

Importantly, private customers never have access to law enforcement data.

By giving you control over how your data is shared, Flock Safety makes it easier to collaborate across jurisdictions while maintaining compliance and protecting ownership. For more, see this recent statement on our website.

To review and/or adjust your sharing settings, please follow the linked instructions here. If you'd like to discuss how your agency can get the most out of these options, I'd be happy to connect.

Best regards,

Chris Colwell
SVP of Customer Experience

Click here to unsubscribe from this list or manage your preferences here.

Janette Root

From: Myron Maret <myron.maret@flocksafety.com>
Sent: Monday, September 8, 2025 9:32 PM
To: Ryan Spangler
Subject: Flock Safety | Multi-factor Authentication for your organization

Hello,

We wanted to let you know about a change we will be making to your Flock Safety organization.

As a part of our commitment to the safety of your data, and secure access to the Flock Safety network, we will be updating your organization to utilize multi-factor authentication (MFA). All law enforcement organizations and users will need to enable a security method that requires users to provide more than one form of verification to access their system.

Once active, your users will be prompted to set up a phone number for text message authentication or an authenticator application code the next time they log in. The user will not be able to access the system until this is completed.

The code must be sent to the user's cell phone, or sourced from a one time code application on the cell phone. At this time, we do not have a way to accommodate email MFA or shared phone numbers.

This update to your organization will be completed by end of day on 09/15. If you do not wish to use multi-factor authentication for your organization, you can reply back to me or turn off the feature after it is activated from the **Admin --> Organization** page in the system. See this video overview.

Please let me know if you have any questions.

Be safe,

Myron Maret
Flock Safety | Customer Success

Click here to unsubscribe from this list or manage your preferences here.

Janette Root

From: Ashley at Flock Safety <product-updates@flocksafety.com>
Sent: Thursday, December 18, 2025 10:45 AM
To: Mike Blazevich
Subject: Strengthening Transparency in Every Search

You don't often get email from product-updates@flocksafety.com. Learn why this is important

Detective Blazevich,

At Flock Safety, we believe that public safety technology only works when it earns the trust of the communities it serves. That's why we're continually improving how agencies can use and audit Flock data, building transparency and accountability right into the product.

Starting today, you'll see a new step in every Flock LPR Search:

Offense Type Dropdown: Before running a search, users will be required to select an offense type from a NIBRS-based list (expanded through customer feedback and data analysis).

The "Search Reason" field will remain as an optional way to add additional context.

Why It Matters:

- **Greater Transparency:** clearer insight into the purpose behind every search.
- **Cleaner Audits:** consistent, standardized data across your agency and the agencies you share with.
- **Improved Filter Confidence:** stronger assurance that searches align with investigative needs and policy.

What's Ahead:
We're also building **offense type reporting** and **search-usage analytics by agency** to provide deeper visibility and support data-driven accountability.

For more information, you can learn more in this doc.

- Ashley at Flock Safety

Learn More About the Enhancements



Flock Safety
1170 Howell Mill Rd NW, Suite 210
Atlanta, Georgia 30318 United States

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Janette Root

From: Flock Advisory Network <support@flocksafety.com>
Sent: Thursday, April 23, 2026 11:22 AM
To: Brett Smith
Subject: How to save hours auditing with Audit Assistance

You don't often get email from support@flocksafety.com. Learn why this is important

Hi there,

Ready to cut auditing time by hours? You're invited to join our Audit Assistance Tool Webinar on **Tuesday, April 28th, 2026 at 11 AM EST** to learn exactly how to take full advantage of our newest safety & compliance feature.

In this short session we'll cover:

- What Audit Assistance is and how it works
- Why we built it and the benefits for agencies and admins
- How to explain the tool to city councils, community members, and internal stakeholders
- Operational and legal notes (data source and public-records considerations)
- Live Q&A

This free tool is designed to help surface atypical search patterns so that you can quickly review, mark, and escalate what actually matters, while always assuming best intent.

Register here
Can't make it? Register anyways and we'll send the recording.

Thanks,

Flock Advisory Network Team

flocksafety.com

Click here to unsubscribe from this list or manage your preferences here.

Janette Root

From: Flock <support@flocksafety.com>
Sent: Friday, May 29, 2026 10:02 AM
To: Ernest Materni
Subject: A Faster Way to Search Your Flock LPR Data

You don't often get email from support@flocksafety.com. Learn why this is important

Lieutenant Materni,

We're completing the rollout of Flock's updated Search experience and will be **retiring legacy Search on June 6th, 2026.**

Going forward, new Search will be the standard way to search vehicle detections in Flock. It's designed to help investigators move from partial information to usable leads faster, with fewer manual steps along the way.

With new Search, you can:

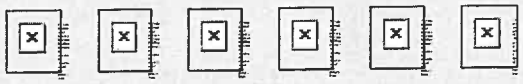
- Search from full plates, partial plates, wildcards, or vehicle details like make, color, and body type in one place.
- Save recent searches and quickly return to active investigations.
- Narrow results faster with bulk actions like excluding plates.
- Export investigative summary PDFs in bulk for case-building and sharing.
- Switch between card, list, and map views depending on how you want to review results.

Your existing camera groups, data, and permissions stay the same. This update is focused on improving the Search workflow, not changing access.

Get Started With New Search

Need help? View our Search redesign guide here, or reach out to our support team.

Thank you,
Flock Support



Flock
1170 Howell Mill Rd NW, Suite 210
Atlanta, Georgia 30318, United States

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Janette Root

From: Flock Customer Success <donotreplyengage@flocksafety.com>
Sent: Tuesday, July 28, 2026 12:06 PM
To: Ryan Spangler
Subject: Changes to Hotlist Expiration Dates: Review by August 4th

You don't often get email from donotreplyengage@flocksafety.com. Learn why this is important

To support compliance with local policies and ensure alerts remain relevant and timely, we are updating expiration requirements for hotlist entries.

Effective August 4, 2026:

- All hotlisted plates will require an expiration date. The "No expiration" option will no longer be available when adding a plate to a hotlist.
- Expiration dates must be within one year from the day the entry is created or updated. Expiring plates can be renewed for up to a year at a time

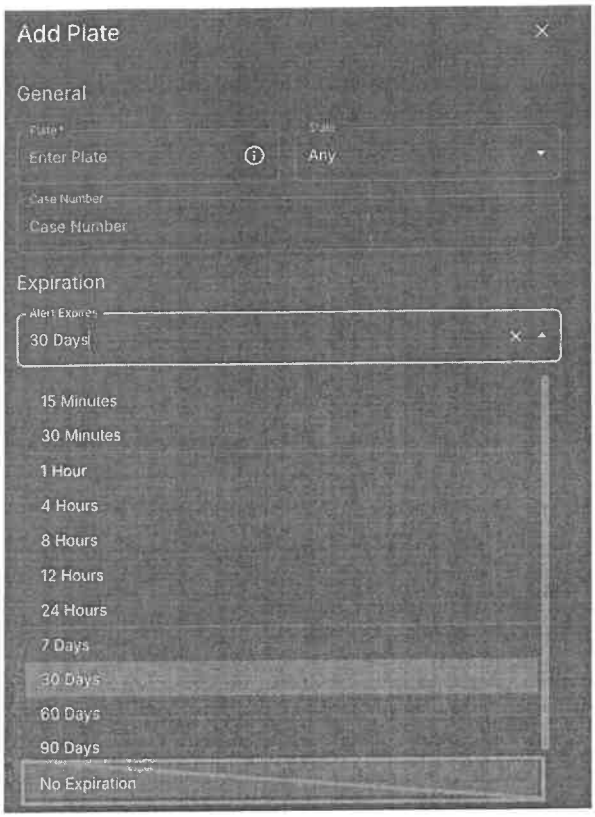
On August 18, 2026, the system will automatically change the expiration date to August 18, 2027 for any existing hotlist entry that:

- Is set to "No expiration"; or
- Has an expiration date later than August 18, 2027

Soon, we'll be introducing additional tools to help further manage hotlist entries:

- Administrators will be able to set a maximum expiration period for their organization
- Users will be able to receive notifications when entries are approaching expiration

We encourage you to review your existing hotlist entries before August 18, 2026 and update them as appropriate. Note that hotlist entries can be sorted by expiration date on the hotlist page, making it easier to identify and manage entries that will expire soon.



Please visit this Help Center article for more information.

Flock Customer Success

flocksafety.com

Janette Root

From: Garrett at Flock <glangley@flocksafety.com>
Sent: Thursday, August 13, 2026 9:04 AM
To: Eric Weis
Subject: A new standard for public safety accountability

You don't often get email from glangley@flocksafety.com. Learn why this is important

Detective Sergeant Weis,

Today I want to share several updates on how Flock is further addressing three areas that are critical to the company: strengthening privacy, accountability, and security.

Privacy

When we started Flock 9 years ago, we set the default ALPR retention period to 30 days, unless state or local policy decided on a shorter or longer period. We believed this struck a careful balance between safety and privacy.

Today, we are updating our recommendation and default to a **7 day retention**, and introducing "**Evidence Mode**." Our analysis shows that over 90% of searches without a full plate are done within a week. Evidence Mode, which will roll out in the coming weeks, addresses the exceptional cases that take longer: detectives can preserve specific ALPR data as evidence for an active investigation in cold storage, consistent with existing laws and policies.

Existing customers will keep their current, democratically approved retention periods. Customers who adopt the 7-day recommendation will receive Evidence Mode at no cost. Every community will continue to choose the retention period that fits its public safety strategy.

We are also introducing **Offense filtering for sharing**. Now, cities can choose which type of offenses are permissible for other agencies to access their cameras. For example, City A could allow City B to search its cameras only for a stolen vehicle, missing person, or violent crime while blocking searches related to immigration enforcement. This gives communities more control over data sharing while preserving collaboration where policies align.

Accountability

Abuse of Flock technology, at any level, is unacceptable. We have strengthened safeguards over the past nine years, from basic audit logs to proactive monitoring. 16 weeks ago, we introduced **Audit Assistance**, which detects abnormal activity and flags it for Administrator review. In recent weeks, those reviews have been associated with arrests of several law enforcement officers who allegedly abused the system. More than one-third of our customers have voluntarily adopted Audit Assistance.

We will now require all law enforcement customers to adopt this feature by the end of this year. In addition, we will institute **proactive lockout**. When a user's activity meets defined criteria for abnormal behavior, Flock will automatically suspend access pending administrator review. The goal is to intervene before misuse becomes recurring or widespread.

In July 2025, we introduced an optional case code requirement for searches. Results from participating agencies have been promising, so we will now **require case codes** for all law enforcement searches by the end of year. Agencies may bypass the requirement in emergencies, but every exigent search will be flagged for administrator review.

Data Ownership

From the beginning, we have been clear that our customers own the data captured by their ALPR cameras. This has always been the case, but some of our contractual language has confused the public on this crucial point. To make that commitment easier to understand, next week we will publish an easy to read / plain English explanation of our contract on our website, organized section by section. The principle is simple: customers own the data, decide who can access it, and choose who they share with.

Data Security

Flock is committed to the strongest security program in the industry. This year we retained Bishop Fox, a leading independent security firm, to conduct a thorough review of our products and capabilities. We will publish its summary of findings and our remediations in September.

We're also launching a Coordinated Vulnerability Disclosure program (CVD). Flock's CVD gives security researchers a safe, credited path to report and disclose their work while receiving recognition. Researchers can disclose issues at vulnerability.disclosure@flocksafety.com.

At the beginning of this month, we also made multi-factor authentication (MFA) mandatory for anyone logging into Flock, increasing our security standards for all customers.

Security is an ongoing responsibility. We will continue testing, improving, and updating our controls.

Data Accuracy

A recent story described a wrongful traffic stop involving an auto journalist. The central point is simple: **an alert is a lead, not a conclusion, which should be confirmed by an officer.**

Let me explain a little about how this technology works. Basic optical character recognition can see the numbers and characters on a license plate and report whatever it sees. Flock goes further, using machine learning models trained on plate designs from all 50 states, including stacked and undersized characters, and are retrained weekly as plate designs change. Every read carries a confidence score, and low-confidence reads are flagged as such, never presented as certainties and never sent as alerts to officers.

Recognition is only the first step. Before an alert goes out, the Flock system matches both the plate and the issuing state against the hotlist record. The system then filters out low-confidence reads before sending alerts to officers.

The final safeguard is human. Before acting, an officer visually confirms the plate and confirms the stop complies with law and agency policy. No stop should ever rest on an unverified alert standing alone.

This combined system of safeguards results in fewer than 9 human reported errors for every 1 million alerts.

Transparency

More than 1,500 agencies have published a Flock Transparency Portal. If your agency has not published one, please, turn it on. The portal gives your community a direct view of your policy, retention period, sharing partners, and search activity, in your agency's own words.

Why Now?

Nine years ago, we set out to build a company that would make communities safer. Today, Flock technology assists your officers in more than one million crimes solved annually. In July alone, with your help, we detected over 1,000 missing people and over 20,000 stolen cars.

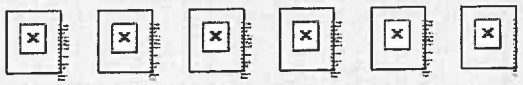
These changes reflect years of work and deliberation. They are not the end of that work, but simply the continuation of our commitment to both safety and privacy. We are not perfect, so we will keep listening, improving, and building a

better standard for public safety technology together. You'll receive additional updates from us in the weeks and months ahead as these changes roll out.

I want to close by saying thank you. Thank you for being a part of this journey and for the work you do every day to make our communities safer.

We will host customer Q&A roundtable sessions to answer questions about these updates. Choose a session and register here.

Garrett



Flock
3284 Northside Parkway NW, Suite 150
Atlanta, Georgia 30327, United States

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Janette Root

From: Ryan Spangler
Sent: Monday, August 17, 2026 12:16 PM
To: investigation-intake@flocksafety.com
Cc: Austin Carroll
Subject: Law Enforcement Customer Investigation Assistance Request

Law Enforcement Customer Investigation Assistance Request
Purpose: This form must be completed by law enforcement agencies to formally request investigative assistance and provide legal authorization for Flock Safety to review customer-owned data (including camera images) for an official criminal investigation.

1. Authorization & Request: The requesting Agency hereby authorizes the Flock Safety technical support and investigative teams to review, analyze, and extract the specific customer data indicated below. This data will be used solely to assist with the active criminal matter associated with the Agency Case Number provided.

2. Standard Legal Terms: By submitting this request, the authorized representative certifies and agrees to the following:
• Data Access Authorization: The requesting agency is the lawful owner of, or possesses explicit legal authority to access, the data on the specified customer account.
• Permitted Purpose: All accessed data and investigative support will be used strictly for the law enforcement investigation associated with the request. Data will not be disclosed to unauthorized third parties unless required by law.
• Legal Compliance: This request complies with all applicable privacy laws, agency policies, and constitutional requirements.

3. Submission Instructions: Once this form and the case details below are complete:
1. Copy the entire contents of this document.
2. Paste it into an email.
3. Send the email from an official law enforcement agency account to investigation-intake@flocksafety.com

Required Information:
• Requester Name, Rank, & Agency: . Ryan K. Spangler, Assistant Chief of Police, City of Oregon Police Division
• Jurisdiction (City/County, State): . City of Oregon, Lucas County, Ohio
• Preferred Method of Contact: . Email or Telephone
• Agency Case Number: . 001028-26
• Description of Incident (e.g., Vandalism, Theft): . Vandalism
• Flock Network Name: . Oregon OH PD
• Number of Devices Involved: . 2
• Device Name(s) / ID(s): . **#07 Starr Ave @ I280 EB & #11 Starr Ave @ Earlwood Ave WB**
• Specific Assistance Requested : . Assistance in suspect identification on who cut down the two poles that were for our FLOCK cameras at the two listed locations.
• [NOTHING FURTHER]

Respectfully,
Ryan K. Spangler 282
Assistant Chief of Police

City of Oregon Police Division
5330 Seaman Road
Oregon, Ohio 43616
Phone: 419-698-7069
Dispatch: 419-255-8443
Fax: 419-698-7006

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OPPORTUNITY ON THE BAY

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